

Support and Feedback

If you have questions about using our products or about your access to them, please visit our [support page](#)¹. This page has links to our support articles, the local telephone numbers and hours of operation. When you submit an inquiry, your issue will be immediately routed to your local support team. Technical Support is available to assist with questions about access, content, searching, general troubleshooting and other technical issues.

To provide feedback about InCites and to suggest enhancements to future releases, please visit the [feedback](#)² link.

Please join our InCites user google group [InCites user google group](#)³ to ask questions or interact with other InCites platform users.

Clear Browser Cache

If experiencing issues related to the application, please first try to clear your browser cache. If clearly the browser cache fails to resolve any problems, please contact our technical support.

Fields

Name	Value
product	InCites
Indicator	false

Fields

Name	Value
trs_topicType	concept
product	InCites InCites / ESI InCites / JCR
Indicator	false
draftStatus	false
reviewComplete	false

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1. <https://support.clarivate.com/ScientificandAcademicResearch/s/>
 2. <http://www.surveygizmo.com/s3/1415748/InCites-2-0-Feedback>
 3. <https://groups.google.com/forum/#!forum/incites-user-group>